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# Quarterly Performance Measures & Action Plans Report

Section 28.35(2)(d), Florida Statutes

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1<sup>st</sup> Quarter  
County Fiscal Year 2025-26  
(Oct 1, 2025 through Dec 31, 2025)

## Table of Contents

A – Collections Performance by Division .....	4
B – Timeliness 1 – Filing New Cases Performance by Division .....	6
C – Timeliness 2 – Cases Docketed Performance by Division .....	8
D – External Factors for Not Meeting Performance Standards .....	10
Collections, Timeliness 1, Timeliness 2	
E – Internal Factors for Not Meeting Performance Standards .....	14
Collections, Timeliness 1, Timeliness 2	
F – Factors for Not Meeting Jury Performance Standards.....	16



## Quarterly Performance Measures & Action Plans Report

The Florida Clerks of Court Operations Corporation (CCOC) was created as a public corporation to perform the functions specified in sections 28.35 and 28.36, Florida Statutes. Section 28.35 (2)(d), F.S., requires the CCOC to develop a uniform system of performance measures and applicable standards in consultation with the Legislature. These measures and standards are designed to facilitate an objective determination of the performance of each clerk in fiscal management, operational efficiency, and effective collection of fines, fees, service charges, and court costs. Current performance measures address:

- Collections (one measure each for nine court divisions, reported quarterly)
- Timeliness (two measures for each of ten court divisions, reported quarterly)
- Juror Payment Processing (one measure, reported quarterly)

When the CCOC finds a Clerk's office has not met the performance standards, the CCOC identifies the nature of each deficiency and any corrective action recommended and taken by the affected Clerk of the Court. The CCOC is required to notify the Legislature of any clerk not meeting performance standards and provide a copy of applicable corrective action plans.

The CCOC monitors the performance of the Clerk's offices through quarterly reports provided by the Clerk's offices, due on the 20<sup>th</sup> of the month following the end of the quarter. The CCOC provides notification of the status of the Clerks' performance standards to the Legislature through these quarterly reports.

The CFY 2025-2026 1<sup>st</sup> Quarter report identifies the Clerk's offices not meeting each performance standard. In addition, the report describes factors that may have contributed to the unmet standard. There were 53 clerk offices that required an action plan related to collections for a total of 116 action plans. Jefferson and Saint John's Counties did not submit a Collections report. There were seven clerk offices that required an action plan for not filing cases timely for a total of ten action plans. All 67 counties submitted an Output Timeliness Report, but Jefferson, Okaloosa, and Wakulla did not submit an Outputs report with complete Timeliness 1 and Timeliness 2 data. There were seven clerk offices that required an action plan for not docketing cases timely for a total of eight action plans. One county that did not issue jury summonses. Of the 63 counties that issued summonses, 60 issued payments, 1 of which was not timely. Calhoun and Union Counties did not submit a Juror Timeliness report. There were 15 counties that did not have any action plans. The performance measure analysis detail and required action plans are in the following tables.

**Table A - Collections**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Total
Alachua			External						External	2
Baker					External		Internal			2
Bay	External	External	External							3
Bradford		External	External				External	External	External	5
Brevard		External					External			2
Broward	External	External					External			3
Calhoun	Internal				Internal					2
Charlotte	External						External			2
Citrus										0
Clay	External			External	External					3
Collier										0
Columbia										0
DeSoto	External	External					External			3
Dixie	External	External		External			External			4
Duval	External	External	External				External			4
Escambia			External				External			2
Flagler			External							1
Franklin			External							1
Gadsden		External		External			External			3
Gilchrist				External					Internal	2
Glades								Internal		1
Gulf							External			1
Hamilton										0
Hardee	Internal	Internal								2
Hendry										0
Hernando										0
Highlands		External								1
Hillsborough	External		External				External			3
Holmes	Internal						External			2
Indian River			External							1
Jackson										0
Jefferson										
Lafayette	External		External				External			3
Lake	External						External			2
Lee	Internal		Internal							2
Leon	Internal	Internal		Internal	Internal		Internal	Internal	Internal	7
Levy									External	1
Liberty										0

**Table A - Collections**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Total
Madison		External					External			2
Manatee	External						External	External		3
Marion	External									1
Martin	External									1
Miami-Dade	External	External	External	External			External			5
Monroe			Internal						Internal	2
Nassau	External									1
Okaloosa										0
Okeechobee			External							1
Orange										0
Osceola			External			Internal	External	Internal	Internal	5
Palm Beach		External	External							2
Pasco							Internal			1
Pinellas	External	Internal	Internal							3
Polk	External	External					External			3
Putnam	External	External								2
Saint Johns										
Saint Lucie	Internal									1
Santa Rosa							External			1
Sarasota	External	External					External			3
Seminole	External						External			2
Sumter										0
Suwannee										0
Taylor			External				External			2
Union		External	External		External					3
Volusia		External								1
Wakulla			External							1
Walton										0
Washington										0
<b>Statewide</b>	<b>26</b>	<b>20</b>	<b>20</b>	<b>6</b>	<b>5</b>	<b>1</b>	<b>26</b>	<b>5</b>	<b>7</b>	<b>116</b>
<b>Internal Reasons</b>	<b>6</b>	<b>3</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>26</b>
<b>External Reasons</b>	<b>20</b>	<b>17</b>	<b>17</b>	<b>5</b>	<b>3</b>	<b>0</b>	<b>23</b>	<b>2</b>	<b>3</b>	<b>90</b>

**NOTE**

1. Jefferson and Saint Johns did not submit a Collections report at the time this report was compiled.
2. Report compiled by CCOC staff on February 13, 2026.

**Table B - Timeliness 1**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Alachua											0
Baker											0
Bay											0
Bradford											0
Brevard					Staffing -	Staffing - Internal					2
Broward											0
Calhoun	Staffing - Internal										1
Charlotte											0
Citrus											0
Clay											0
Collier											0
Columbia											0
DeSoto											0
Dixie											0
Duval											0
Escambia											0
Flagler											0
Franklin											0
Gadsden											0
Gilchrist											0
Glades											0
Gulf											0
Hamilton											0
Hardee	Staffing - External		Staffing - External								2
Hendry											0
Hernando											0
Highlands											0
Hillsborough											0
Holmes											0
Indian River											0
Jackson											0
Jefferson											0
Lafayette		Staffing - Internal									1
Lake											0
Lee											0
Leon											0
Levy											0
Liberty											0

**Table B - Timeliness 1**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Madison											0
Manatee											0
Marion											0
Martin											0
Miami-Dade											0
Monroe											0
Nassau											0
Okaloosa											0
Okeechobee											0
Orange											0
Osceola											0
Palm Beach											0
Pasco											0
Pinellas								Unfunded Mandates - External			1
Polk								Staffing - Internal			1
Putnam											0
Saint Johns											0
Saint Lucie											0
Santa Rosa											0
Sarasota											0
Seminole											0
Sumter											0
Suwannee											0
Taylor											0
Union											0
Volusia				Staffing - Internal			Staffing - Internal				2
Wakulla											0
Walton											0
Washington											0
Statewide	2	1	1	1	1	1	2	1	0	0	10
Internal Reasons	1	1	0	1	1	1	1	1	0	0	7
External Reasons	1	0	1	0	0	0	1	0	0	0	3

**NOTE**  
1. All 67 counties submitted an Output Timeliness Report but Jefferson, Okaloosa, and Wakulla did not submit an Outputs report with Timeliness 1 data.

**Table C - Timeliness 2**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Alachua											0
Baker											0
Bay											0
Bradford											0
Brevard						Staffing - Internal		Staffing - Internal			2
Broward											0
Calhoun											0
Charlotte											0
Citrus											0
Clay											0
Collier											0
Columbia											0
DeSoto											0
Dixie											0
Duval											0
Escambia											0
Flagler											0
Franklin											0
Gadsden											0
Gilchrist											0
Glades											0
Gulf											0
Hamilton											0
Hardee				Staffing - External							1
Hendry											0
Hernando											0
Highlands											0
Hillsborough				Staffing - Internal							1
Holmes											0
Indian River											0
Jackson											0
Jefferson											0
Lafayette											0
Lake											0
Lee		Staffing - Internal									1
Leon											0
Levy											0
Liberty											0
Madison											0

**Table C - Timeliness 2**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Manatee											0
Marion											0
Martin											0
Miami-Dade											0
Monroe											0
Nassau											0
Okaloosa											0
Okeechobee											0
Orange											0
Osceola											0
Palm Beach											0
Pasco											0
Pinellas											0
Polk								Staffing - Internal			1
Putnam											0
Saint Johns											0
Saint Lucie											0
Santa Rosa											0
Sarasota											0
Seminole											0
Sumter											0
Suwannee											0
Taylor											0
Union											0
Volusia					Staffing - Internal	Staffing - Internal					2
Wakulla											0
Walton											0
Washington											0
Statewide	0	1	0	2	1	2	0	2	0	0	8
Internal Reasons	0	1	0	1	1	2	0	2	0	0	7
External Reasons	0	0	0	1	0	0	0	0	0	0	1

**NOTE**  
1. All 67 counties submitted an Output Timeliness Report but Jefferson, Okaloosa, and Wakulla did not submit an Outputs report with Timeliness 2 data.

**Table D**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

Collections				
	County	Division	Reason Code	Description
1	Alachua	Juvenile Delinquency	External	This group does not have jobs and parents do not have the Money. Added a new additional Assessment. Which is very high.
2		Family	External	Alachua County uses all methods of collections available to them for collecting on these cases. License suspension, on-line payment, submission to Collection Agency are some of the methods used.
3	Baker	Circuit Civil	External	Large amounts of Plaintiffs filing pro se cases that are incarcerated and file for indigent status.
4	Bay	Circuit Criminal	External	Bay County Uses all means available to collect as much money as possible.
5		County Criminal	External	Bay County Uses all means available to collect as much money as possible.
6		Juvenile Delinquency	External	Bay County Uses all means available to collect as much money as possible.
7	Bradford	County Criminal	External	Defendants are not paying their fees regardless of efforts we make to set up payment plans, suspend DL, send to collections, etc.
8		Juvenile Delinquency	External	No authority to go after juveniles for delinquent costs.
9		Civil Traffic	External	Customers are not paying their owed fees regardless of us setting up payment plans, suspending DL and sending to collections.
10		Probate	External	Some customers are indigent therefore we cannot collect on assessed filing fees.
11		Family	External	Some customers are indigent and therefore we cannot collect assessed fees.
12	Brevard	County Criminal	External	The Brevard County Clerk of the Circuit Court and Comptroller utilizes all statutory available methods for collection. Our office is timely in posting payments received in this division. The factors affecting our collection rate are external and beyond our office's control. The courts occasionally give due dates beyond a 15 month timeframe. Additionally, payment plans set according to statutory guidelines often extend beyond a 15 month timeframe.
13		Civil Traffic	External	The Brevard County Clerk of the Circuit Court and Comptroller utilizes all statutory available methods for collection. Our office is timely in posting payments received in this division. The factors affecting our collection rate are external and beyond our office's control. The courts occasionally give due dates beyond a 15 month timeframe. Additionally, payment plans set according to statutory guidelines often extend beyond a 15 month timeframe.
14	Broward	Circuit Criminal	External	Broward continues to work with other governmental agencies and judiciary to improve collections of court ordered assessments.
15		County Criminal	External	Broward continues to work with other governmental agencies and judiciary to improve collections of court ordered assessments.
16		Civil Traffic	External	The number of indigent defendants impact collections.
17	Charlotte	Circuit Criminal	External	\$367,021.00 is related to drug charges.
18		Civil Traffic	External	We are using all means available to collect on these cases.
19	Clay	Circuit Criminal	External	Large fines on trafficking cases that cannot be paid until the defendants are released.
20		Criminal Traffic	External	Wavied Fees/Death Certificates Filed On Cases
21		Circuit Civil	External	Fee's wavied on indigent cases
22	DeSoto	Circuit Criminal	External	Defendants are being sentenced to Florida Dept of Corrections therefore, payments are being made after they are released by establishing a payment plan with our office.
23		County Criminal	External	There is a deputy clerk who attends arraignment to collect payments and establish payment plans. People are just not able to pay as much towards their court costs/fines.
24		Civil Traffic	External	This is just under the threshold but I do believe that we will meet the percentage next quarter.
25	Miami-Dade	Circuit Criminal	External	Due to current economic conditions, we have a high number of defendants that are indigent and/or transient. We also have a significant number of cases on payment plans, which extends the amount of time for full payment beyond the timeframe captured in this report.
26		County Criminal	External	Due to current economic conditions, we have a high number of defendants that are indigent and/or transient. We also have a significant number of cases on payment plans, which extends the amount of time for full payment beyond the timeframe captured in this report.

**Table D**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

Collections				
27		Juvenile Delinquency	External	Unable to meet standard due to current economic conditions as many defendants are indigent. We also have cases on payment plans, which extends the amount of time for full payment beyond the timeframe captured in this report.
28		Criminal Traffic	External	We have a significant number of payment plans which extend the time required for full collection beyond the timeframe captured in this report.
29		Civil Traffic	External	We have a significant number of payment plans which extend the time required for full collection beyond the timeframe captured in this report. Additionally, a significant number of citations go to court which also delays collection times.
30	Dixie	Circuit Criminal	External	Very poor county. Given over to collections.
31		County Criminal	External	Very poor county. Given over to collections.
32		Criminal Traffic	External	Very poor county. Given to collections.
33		Civil Traffic	External	Very poor county. Given to collections.
34	Duval	Circuit Criminal	External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and entered into a contract for compliance software to better assist with the collection of fines and fees.
35		County Criminal	External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and entered into a contract for compliance software to better assist with the collection of fines and fees.
36		Juvenile Delinquency	External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and entered into a contract for compliance software to better assist with the collection of fines and fees.
37		Civil Traffic	External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and entered into a contract for compliance software to better assist with the collection of fines and fees.
38	Escambia	Juvenile Delinquency	External	The local economy and the overall ability to pay greatly affect the collection rate. Additionally, our judges allow many defendants until their 18th birthday to pay which impacts the collections rate.
39		Civil Traffic	External	We have engaged an additional collection agency to support our collections efforts.
40	Flagler	Juvenile Delinquency	External	Unusual. Had a drug trafficking charge on a Juvenile where the Judge assessed the Felony Fine.
41	Franklin	Juvenile Delinquency	External	We are using all methods at our disposal to collect.
42	Gadsden	County Criminal	External	Many individuals have more than one case or case type. Placed on payment plan until balance is paid. A number of individuals have failed to comply with the terms of payment plan and defaulted, resulting in late fee and suspension.
43		Criminal Traffic	External	A lot of our defendants are repeat offenders and have multiple cases without the means to pay their fines and fees. We've initiated payment plans and have suspended licenses on multiple cases if payment is not made within 30 days of issuance of ticket.
44		Civil Traffic	External	Many individuals have more than one case or case type. Placed on payment plan until balance is paid. A number of individuals have failed to comply with the terms of payment plan and defaulted, resulting in late fee and suspension.
45	Gilchrist	Criminal Traffic	External	Working with collections
46	Gulf	Civil Traffic	External	While Gulf County Clerk is staffed for funded positions, requests were made in the Clerk budget for one additional person dedicated to collections. FLCOCC has rejected funding of the position. Due to our small department, time is not available for any persistent attempt of collections.
47	Highlands	County Criminal	External	Increase compliance efforts.
48	Hillsborough	Circuit Criminal	External	Continued Transmission to Collection Agencies
49		Juvenile Delinquency	External	No Collection Methods Available
50		Civil Traffic	External	Continued Transmission to Collection Agencies
51	Holmes	Civil Traffic	External	NON-PAYMENT, CONTINUING TO USE OUR COLLECTIONS DEPARTMENT ALONG WITH SENDING DUE DELIGENT LETTERS AND JUDGEMENTS.
52	Indian River	Juvenile Delinquency	External	Collections Dept & Juvenile Dept are working with Criminal Dept to improve collection attempts with juvenile cases.
53	Lafayette	Circuit Criminal	External	Incarcerated
54		Juvenile Delinquency	External	Incarcerated

**Table D**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

Collections				
55		Civil Traffic	External	Economy
56	Lake	Circuit Criminal	External	Nearly half of the quarter's assessments were for Drug Trafficking charges. The defendants are in prison, and therefore not available for collection efforts to be pursued. But for these assessments, our rate would have been 10.91%.
57		Civil Traffic	External	The influx of photo enforced school zone speeding citations has resulted in an increased number of failures to pay.
58	Levy	Family	External	DEFAULT PYMT PLANS
59	Madison	County Criminal	External	The local economy and overall inability to pay greatly affects our collection rate.
60		Civil Traffic	External	The local economy and overall inability to pay greatly affects our collection rate.
61	Manatee	Circuit Criminal	External	No monies collected for drug trafficking cases. Collection rate less trafficking amounts is within performance measure standards.
62		Civil Traffic	External	Best Practices are being followed with two external collection agents. Continuing to have an increase from previous reporting period and from previous quarters.
63		Probate	External	Guardianship GA/ Mental Health filings fees were waived by an order of the court, order authorizing temporary waiver of filing fees, or an application for indigent status was granted at the time of a new case filing.
64	Marion	Circuit Criminal	External	Economic conditions, assessments include drug trafficking fines, incarcerated defendants unable to pay until released, payment plans extended out past collection timeframe. With drug trafficking fines now reaching 500K, meeting 9% may be unattainable.
65	Martin	Circuit Criminal	External	Drug Trafficking assessments have skewed the total collection rate for Criminal. See Drug Trafficking tab for adjusted rate.
66	Nassau	Circuit Criminal	External	THE ACUTAL AMOUNT COLLECTED IS 13.65 % REFER TO THE DRUG TRAFFICKING TAB BELOW WE CONTINUE TO SEND OUR CASES TO COLLECTIONS
67	Okeechobee	Juvenile Delinquency	External	Large indigent population. Offering payment plans.
68	Osceola	Juvenile Delinquency	External	Juveniles performing community service in lieu of paying.
69		Civil Traffic	External	We have a high percentage of tourist from out of state/out of country who do not pay. We have developed and implemented text and email reminders.
70	Palm Beach	County Criminal	External	Defendants allowed to convert fees owed to Community Service\Inmate Work Credit.
71		Juvenile Delinquency	External	Collection is hindered by cases being filed by state agencies which fee are waived by statute.
72	Pinellas	Circuit Criminal	External	During this reporting period, we had \$1,442,398 assessed in drug trafficking charges. While our percentage shows 3.51%, when taking into account the drug trafficking, our percentage is 16.99%.
73	Polk	Circuit Criminal	External	Violators not paying timely.
74		County Criminal	External	Violators not paying timely.
75		Civil Traffic	External	Violators not paying timely.
76	Putnam	Circuit Criminal	External	Our adjusted rate of 13.95%, without drug trafficking assessments, meets performance measure.
77		County Criminal	External	Our new probation provider has not collected at the same rate as the previous company. Collections have increased slightly this quarter. We also got the suspension for financial obligations working this quarter and anticipate more collections moving forward as defendants seek to reinstate licenses and either pay or begin payment plans.
78	Santa Rosa	Civil Traffic	External	Partial payment agreements can go up to 18 months which is outside the reporting time frame. Civil citation issued along with a criminal citation is held until the disposition of the civil citation.
79	Sarasota	Circuit Criminal	External	Substantial monetary fines assessed in drug cases and long prison sentences contributes to a collection rate below the 9% recommended collection rate.
80		County Criminal	External	There are a large number of vagrancy related charges related to MO and CO violations in this category. Criminal assessments in cases where the mjority of the offenders are homeless results in a collection rate below the recommended 40% collection rate.
81		Civil Traffic	External	Automated red light camera citations continue to be a challenge in collection of fines/fees. By removing all red light camera citations from the total, our civil traffic collection rate is consistently above the 90% recommended rate.
82	Seminole	Circuit Criminal	External	Drug trafficking fines represent the bulk of the assessed amount.
83		Civil Traffic	External	Report does not allow for case assessments that get deferred to a later quarter due to late hearing elections. Current CMS fees reflect \$1,848,468.40 paid on \$1,966,334.20 assessed for 94.01%
84	Taylor	Juvenile Delinquency	External	No enforcement or consequences for juveniles if payments aren't made.
85		Civil Traffic	External	Staff will continue efforts to collect fees and will continue sending cases with overdue balances to collections.

**Table D**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

Collections				
86	Union	County Criminal	External	Multiple defendants have multiple cases, i.e. one defendant has 5 cases, all converted to a civil judgment.
87		Juvenile Delinquency	External	Juveniles unable to pay. Of the 14 cases one defendant has 4 cases, one defendant has 3, and two defendants have 2 cases. Many of their parents are on our criminal dockets.
88		Circuit Civil	External	19 of the 35 assessments are inmate cases. Of the 19 inmate cases 14 were filed by the same inmate. A lien has been placed on inmate bank accounts.
89	Volusia	County Criminal	External	Increase in the number of late paying cases that we are sending to collections
90	Wakulla	Juvenile Delinquency	External	Trying to get customers to sign up and participate in a payment plan. Possibly many defendants are incarcerated and unable to make an effort to pay.
	43		90	

Timeliness 1 - Filing New Cases; External Reasons Provided				
	County	Division	Reason Code	Description
1	Hardee	Circuit Criminal	Staffing - External	Holidays, Short Staffed & Loss of Staff
2		Juvenile Delinquency	Staffing - External	3% from standard
3	Pinellas	Civil Traffic	Unfunded Mandates - External	The Clerk's office is not adequately funded to meet timeliness and comply with state and local requirements
	2		3	

Timeliness 2 - Cases Docketed; External Reasons Provided				
	County	Division	Reason Code	Description
1	Hardee	Criminal Traffic	Staffing - External	1% from standard
	1		1	

**Table E**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

Collections				
	County	Division	Reason Code	Description
1	Baker	Civil Traffic	Internal	Our office plans to change our 90 day payment policy back to the 30 day policy.
2	Calhoun	Circuit Criminal	Internal	Continuing to set up payment plans.
3		Circuit Civil	Internal	Trying to set up payment plans.
4	Gilchrist	Family	Internal	Waive and Dismiss issues addressed with clerks adding assessments to cases
5	Glades	Probate	Internal	short staffed
6	Hardee	Circuit Criminal	Internal	CASE ARE ON LIEN AND DEFENDANTS ARE IN PRISON
7		County Criminal	Internal	CASES ARE LIEN AND DEFENDANTS ARE IN PRISON
8	Holmes	Circuit Criminal	Internal	STAFFING ISSUES
9	Lee	Circuit Criminal	Internal	This percentage has increased quarter over quarter but we are still under the 9% due to multiple co-defendants on a Felony complex case(s) with high dollar assessments and there is no action to improve.
10		Juvenile Delinquency	Internal	Multiple credits for indigency application
11	Leon	Circuit Criminal	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. In addition, the State Attorneys office operates a Diversion Program for misdemeanor cases and local law enforcement uses civil citations. Leon County will <u>continue to monitor this</u> .
12		County Criminal	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. In addition, the State Attorneys office operates a Diversion Program for misdemeanor cases and local law enforcement uses civil citations. Leon County will <u>continue to monitor this</u> .
13		Criminal Traffic	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. In addition, the State Attorneys office operates a Diversion Program for misdemeanor cases and local law enforcement uses civil citations. Leon County will <u>continue to monitor this</u> .
14		Circuit Civil	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. <u>Leon County will continue to monitor this.</u>
15		Civil Traffic	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. <u>Leon County will continue to monitor this.</u>
16		Probate	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. <u>Leon County will continue to monitor this.</u>
17		Family	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. <u>Leon County will continue to monitor this.</u>
18	Monroe	Juvenile Delinquency	Internal	Payment Assessment Correction
19		Family	Internal	Payment Assessment Correction
20	Osceola	County Civil	Internal	We are working on correcting issues within the report.
21		Probate	Internal	We are working on correcting issues within the report.
22		Family	Internal	We are working on correcting issues within the report.
23	Pasco	Civil Traffic	Internal	Internal processes are being adjusted in an attempt to improve collections; including the conversion to Pay Choice and management of pay plans.
24	Pinellas	County Criminal	Internal	As of January 1, 2026, we have revised our payment plan policies. We hope this will have a positive impact on our collection rates.
25		Juvenile Delinquency	Internal	Juvenile collections remain low. We continue to explore strategies on how to help our customers make timely payments.
26	Saint Lucie	Circuit Criminal	Internal	We are improving our collection measure and will continue on this track.
	13		26	

**Table E**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

**Timeliness 1 - Filing New Cases**

	<b>County</b>	<b>Division</b>	<b>Reason Code</b>	<b>Description</b>
1	Brevard	Circuit Civil	Staffing - Internal	We experienced staff changes and shortages, requiring hiring and training. We are working on hiring and training new staff to recover from these shortages. We have also been working overtime.
2		County Civil	Staffing - Internal	We experienced staff changes and shortages, requiring hiring and training. We are working on hiring and training new staff to recover from these shortages. We have also been working overtime.
3	Calhoun	Circuit Criminal	Staffing - Internal	Getting closer to benchmark, still learning deadlines with whole new group.
4	Lafayette	County Criminal	Staffing - Internal	New employee in training
5	Polk	Probate	Staffing - Internal	Short staffed
6	Volusia	Criminal Traffic	Staffing - Internal	Requested assistance from other areas.
7		Civil Traffic	Staffing - Internal	Requested assistance from other areas.
	5		7	

**Timeliness 2 (Docket Entries) - Internal Reasons Provided**

	<b>County</b>	<b>Division</b>	<b>Reason Code</b>	<b>Description</b>
1	Brevard	County Civil	Staffing - Internal	We experienced staff changes and shortages, requiring hiring and training. We are working on hiring and training new staff to recover from these shortages. We have also been working overtime.
2		Probate	Staffing - Internal	We experienced staff changes and shortages, requiring hiring and training. We are working on hiring and training new staff to recover from these shortages. We have also been working overtime.
3	Hillsborough	Criminal Traffic	Staffing - Internal	Cross Training and Staff
4	Lee	County Criminal	Staffing - Internal	Re-staffing efforts are underway to address current staff shortages.
5	Polk	Probate	Staffing - Internal	Short staffed
6	Volusia	Circuit Civil	Staffing - Internal	Requested assistance from other areas.
7		County Civil	Staffing - Internal	Requested assistance from other areas.
	5		7	

**Table F - Juror Timeliness**  
**Descriptions for Not Meeting Performance Standards**  
**CFY 2025-26 Quarter 1**

**Juror**

	<b>County</b>	<b>Reason Code</b>	<b>Description</b>
1	Okaloosa	Staffing - Training	Staffing turnover and new system
	1	1	

**NOTE**

1. Calhoun and Union did not submit a Juror Timeliness report at the time of this report.